

A Letter from the CEO and Board President

The need to come together for the children in our community has never been greater. At the same time, our resolve at Big Brothers Big Sisters of Greater Pittsburgh to make today's youth feel valued, safe, and empowered has never been stronger. We believe mentors can—and do—change the trajectory of a child's life even under the most challenging circumstances. Data show that positive, enduring relationships like those provided by BBBS are one of the most powerful tools for achievement in childhood—and well beyond.

Our vision that all children achieve success in life is basic, but it's not easily accomplished. Through our outcome-based programs, we carefully match every child in a dedicated, one-to-one mentoring relationship. This year, there were 1,512 of these relationships newly created or sustained through our organization. We provide support to each match that is both personalized and proactive. Behind every single interaction, there's a talented and dedicated Match Support Specialist who helps to make the process happen. Our highly trained and caring professionals know just what it takes to recruit, train, create, and foster these life-changing mentoring relationships.

Some of our accomplishments for fiscal year 2018 include being recognized once again for best practices and leadership across the nationwide network, receiving the Big Brothers Big Sisters of America National Quality Award. This award is given to a select few high-performing agencies that demonstrate superior quality results. We launched a new program called Bigs in Blue that pairs police officers in one-to-one mentoring relationships with children in their community. Our first class of mentor2.0 students graduated from Pittsburgh Brashear High School, each with a plan for college, trade school, or the

military. Additionally, we started our fifth workplace mentoring program with Kurt J. Lesker Company and began a new giving program that connects with local businesses called Small Business Match Makers. As you can see by the logo on the cover, we also began to unroll new branding that better communicates our urgent mission as a force for change to ignite the potential inside every child we serve.

In 2019, we will continue to build our reputation as a leader in mentoring, develop innovative programs for children, and secure long-term stability for our operations. We remain steadfast in our promise to use each donation of time, talent, and treasure as efficiently as possible to maximize its benefits for our youth and volunteers. We seek nothing less than to be the best, most cost-effective BBBS agency in the country.

With almost 250 children on our waitlist, we hear the community's demand for growth loud and clear. You can count on us to keep pressing forward until every child in the Pittsburgh area who wants and needs a mentor gets one, helping to clear the path for their biggest and brightest futures. Our past achievements, present goals, and future horizons are forever attributed to the immense support we receive from our volunteers and donors. On behalf of the Staff, Board of Directors, and the 1,500+ children served, thank you for all that you do.

Sincerely,

Jan S. Glick, MS

Dave Beauvais

President. Board of Directors

Our **Mission**

Provide children facing adversity with strong and enduring, professionally supported one-to-one relationships that change their lives for the better, forever.

Our Vision

All children achieve success in life.

Our **Accountability**

We partner with parents, guardians, volunteers, and others in the community and hold ourselves accountable for each child in our program achieving:

- Higher aspirations, greater confidence, and better relationships
- Avoidance of risky behaviors
- Educational success

BBBSPGH 2017 Program Statistics

1,512 children served

in Allegheny, Greene, and Washington Counties

AGES 6-18 57% WERE GIRLS AND 43% WERE BOYS

SITE-BASED: 20 \mathbb{2}

COMMUNITY-BASED: 39

average length of time children are paired with same mentor

Outcome Areas for Youth



98%
REPORT SATISFACTION

WITH THEIR MENTOR



90% DISAPPROVE OF RISKY BEHAVIORS



87%
HAVE HIGH
EDUCATIONAL ASPIRATIONS



63%
INCREASED THEIR FEELINGS
OF SOCIAL SUPPORT



Makayla's mom hoped that a mentor would give her 8-year-old daughter "the sibling she always wanted."

MaKayla's mom hoped that Big Brothers Big Sisters of Greater Pittsburgh would give her 8-year-old daughter "the sibling she always wanted." She felt a mentor would empower her to try new things, gain confidence, and improve her reading skills.

Meanwhile, 32-year-old Whitney heard about the program though her biological sister who is a mentor in another city. When MaKayla and Whitney met for the first time, MaKayla's outgoing personality and enthusiasm made Whitney feel at ease. They created a list of activities they wanted to do together, which included riding the incline on Mount Washington.

MaKayla and Whitney have done many activities together. They checked the first item on their list with

a visit to the incline at the very beginning of their relationship. They've also had fun visiting a pumpkin patch, bowling, trying sushi together for the first time, and reading at the library.

According to MaKayla, they have a lot in common, and she thinks her Big Sister is fun and cool. Whitney is happy that MaKayla is comfortable opening up to her and notices that there's hardly ever a lull in their conversation. MaKayla's mom is delighted that her daughter has someone who is willing to go above and beyond, including helping MaKayla with her reading. She feels as though MaKayla's relationship with Whitney is the best thing that has happened for her daughter.

of mentoring, but the average match length is over three years.



This unique Site-Based Program bridges the gap between students and local police officers via one-to-one mentoring relationships.

Nine-year-old Jeremiah was excited to get a Big Brother. He attends West View Elementary, the first school to be a part of the newly created Bigs in Blue Program. This unique Site-Based Program bridges the gap between students and local police officers through one-to-one mentoring relationships. Matches meet once a week during the lunch hour.

Jeremiah was matched with Matt, a police officer who has been with the West View Police Department for 16 years. Already a father to three children, he chose to become a Big Brother to mentor a child facing adversity. The two strengthened their friendship through goal-setting, playing board games, completing a scavenger hunt, and building gingerbread houses during the holidays.

"This has been an easy program for me to be involved in because I am a big believer in community-oriented

policing," Matt said. "This program has given me the opportunity to get to know Jeremiah. I always look forward to our weekly lunches."

After just one year in the program, Jeremiah thinks Matt is a pretty amazing guy and that he was matched with the best officer. Matt is both surprised and pleased by the level of trust and rapport established between the two of them and is looking forward to the new school year.

 The Bigs in Blue program has expanded and is now serving students in three schools.



We managed to break down the language and cultural barriers to become great friends.

Santi has come a long way—in more ways than one. Originally from Nepal, he's not only far away from his birthplace, but he's achieved the exceptional feat of graduating from high school in an entirely new country and culture.

Four years ago, Santi began his freshman year at Pittsburgh Brashear High School. Even then, he understood the importance of a good education and he wanted a mentor who could give additional help beyond his teachers. He was matched with Jimmy, a financial advisor who, like Santi, was a mentee in the BBBSPGH program as a teenager.

This four-year relationship has seen Santi through a number of challenges and successes. Santi became involved in the Spanish Club and weightlifting, got his driver's license, and researched career options

and school choices. He was accepted to a local community college and has enrolled in the Aviation and Flight Training program.

Santi is grateful that Jimmy has been there for him through it all and on graduation day said, "Thank you for guiding me through high school. You have been very helpful to me in every way possible, from helping me in language, to helping me apply for college. Thank you very much!"

Jimmy is glad that his relationship with Santi withstood all four years of high school. "We managed to break down the language and cultural barriers to become great friends. I am so proud of him and know he's going to do amazing things in his life."

- 100% of mentor2.0 12th graders graduated on time with a plan for their future.



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Collaborative **Boards**

Actively recruits and mobilizes volunteers in Allegheny County through a variety of proven strategies, including attending community events, speaking to interested groups, and making new connections that could benefit the agency. The board consists of current or former Bigs who want to see more youth matched with a mentor.

MEDIA ADVISORY BOARD

Provides guidance and assistance to the agency regarding media, public relations, and general outreach to best reach children, families, potential volunteers, and the general public.

WASHINGTON COUNTY ADVISORY BOARD

Serves as a catalyst for programmatic growth in Washington County by aiding in volunteer recruitment, fund development, and marketing efforts. The board consists of partners and community leaders in Washington County.

WASHINGTON COUNTY RECRUITMENT BOARD

Actively recruits and mobilizes volunteers and advocates in the Washington County region through a variety of proven strategies, including attending community events, speaking to interested groups, and making new connections that could benefit the agency. The board consists of current or former Bigs who want to see more youth matched with a mentor.

YOUTH OUTCOMES ADVISORY BOARD

Understands the mission of the agency in order to identify needs and opportunities within the community and serves as a resource for staff trainings or learning opportunities. The board consists of community leaders or individuals who work at other youth-serving agencies and share an interest in helping youth facing adversity.

YOUNG PROFESSIONAL OUTREACH BOARD

Promotes and fundraises for the agency by attracting and recruiting young professionals to become donors, volunteers, mentors, and advocates through strategic outreach, fundraising, and networking

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ILLUMINATION

BBBSPGH'S yearly event sparkled with designer cocktails, delectable bites, and an expansive silent auction. More than 500 guests danced under a canopy of lights and experienced 'DREAM in LIGHT'—a stunning theatrical performance of live dance, music, and visual effects.



Who supports BBBSPGH?

BBBSPGH is supported by a variety of grants, donations, events, and campaigns.

Every dollar is an investment in a child's future.

REVENUE		% OF REVENUE
Corporate Grants		9%
EITC (Educational Improvement Tax Credit Program)	///	3%
Foundations		24%
Gifts In-kind	<i>"</i>	2%
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Special Events		23%
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- Little Sister

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Debra Samakov

- Big Sister

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We sincerely regret any errors and/or omissions. Please contact us at (412) 363-6100, so we can correct our records.











Our **Programs**

COMMUNITY-BASED The Community-Based Program is the core, traditional program of BBBS, which involves an adult mentor ("Big") matched with a child ("Little"). Some Bigs meet their Littles on the weekends; others get together in the evenings. Matches engage in activities together on their own and develop a schedule that works for them. Each match is supervised and supported by a BBBS Match Support Specialist.

SITE-BASED The Site-Based Program involves an adult, college student, or high school student mentor matched with an elementary or middle school student. In addition to developing relationships, matches do school work, participate in structured activities, and play games together. Each program is supervised by a BBBS Program Coordinator. There are four types of Site-Based Programs:

- ✓ High School ✓ College ✓ Be a Middle School Mentor
- ∨ Corporate Mentoring Program/Beyond School Walls V Bigs in Blue

MENTOR2.0 mentor2.0 is a program developed in partnership with iMentor that brings technology-enriched, one-to-one mentoring to high school students. Mentors and high school mentees communicate online and in-person alongside a specific curriculum to achieve high school graduation and career success. The mentor2.0 Program maintains the fundamentals of quality, gold-standard mentoring for which Big Brothers Big Sisters is known.



BIG BROTHERS BIG SISTERS OF GREATER PITTSBURGH